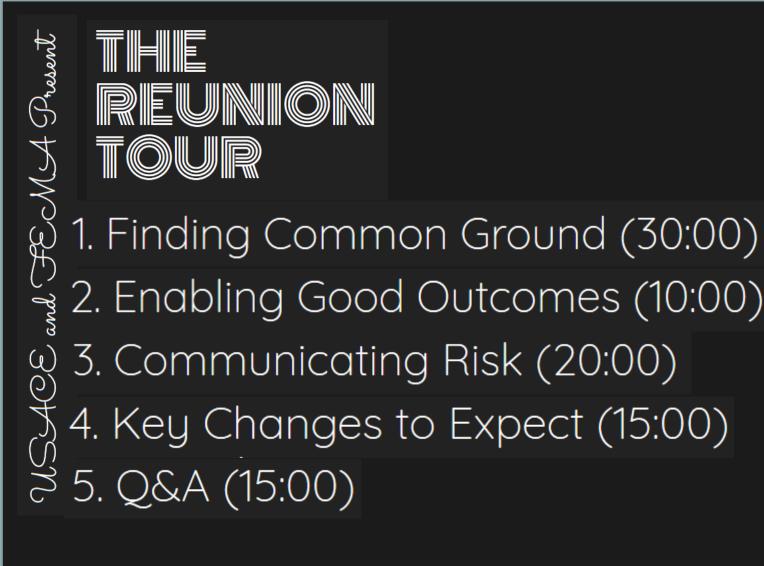


ASFPM – Cleveland, Ohio May 21, 2019

Presenters: Suzanne Vermeer, P.E, CFM, FEMA HQ Tammy Conforti, P.E., CFM, USACE HQ







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LIVL/ X



BUILDING STRONG

# **SESSION OBJECTIVES**

#### **PARTICIPATION:**

- Learn about different perspectives on levees and flood risk
- Discuss how risk influences behaviors of those behind levees
- Provide feedback on how USACE and FEMA can help communicate risk

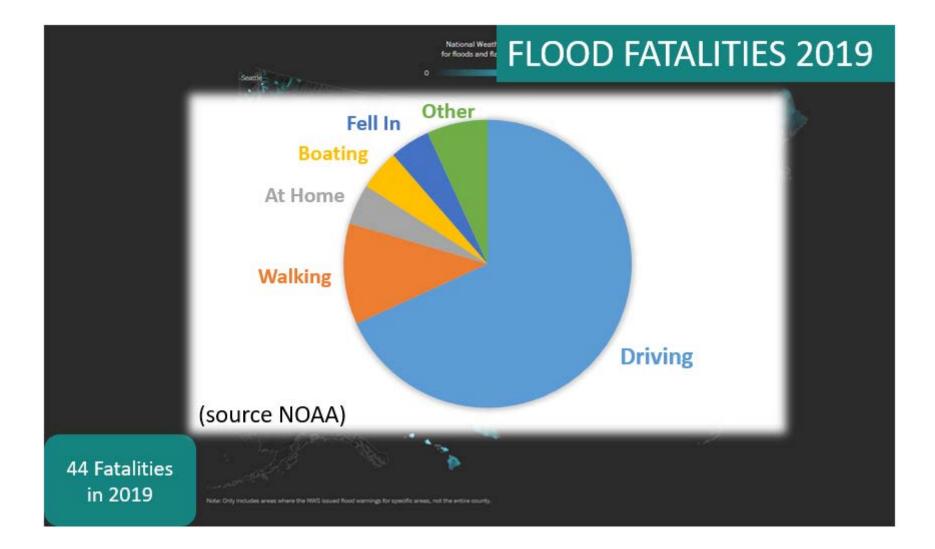
#### KNOWLEDGE:

 Present latest updates from USACE and FEMA

# WHO'S WHO?



# WHY DO WE CARE?







# POLL EVERYWHERE

We will be using Poll Everywhere to receive real time feedback, gather ideas and learn about your experience. You'll be submitting your responses via phone.

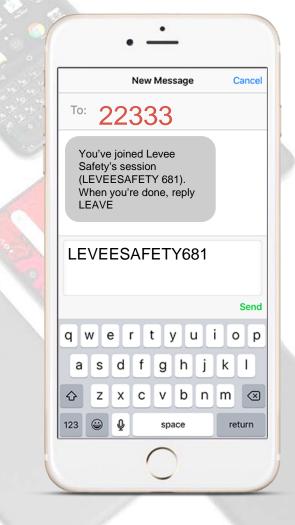




## PARTICIPATING WITH POLL EVERYWHERE

#### How do I start?

- In the "To" field, enter 22333
- In the message field, enter "LEVEESAFETY681" and tap "Send"
- Wait a few seconds to receive a message confirming that you've joined a USACE Levee Safety polling session
- You only need to join once to be able to participate in all the polls this week







### PARTICIPATING WITH POLL EVERYWHERE

#### How do I start?

- In the "To" field, enter 22333 (Continue to text to this number all week)
- In the message field, enter your ideas (for an open ended question) or your choice if it is multiple choice.

	New Message	Cancel
то: 2	2333	
A		
		Send
q w e	ertyu	i o p
a s	d f g h j	k I
δZ	xcvbn	m 🙁
123 😅	<b>⊉</b> space	return
1		



#### What is the first word that comes to mind when you hear the word "risk"?

oll Everywhere

FEMA

Start the presentation to see live content. Still no live content? Install the app or get help at PollEv.com/app





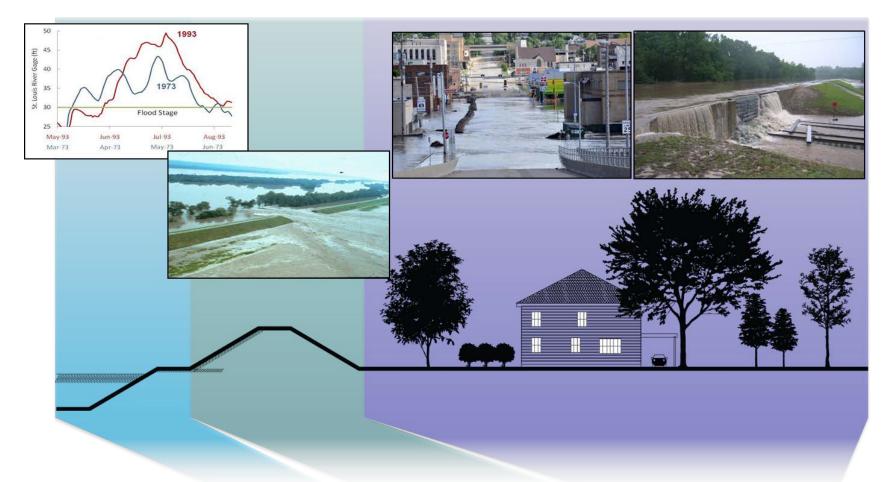
# What is the first word that comes to mind when you hear the word "levee"?



Start the presentation to see live content. Still no live content? Install the app or get help at PollEv.com/app







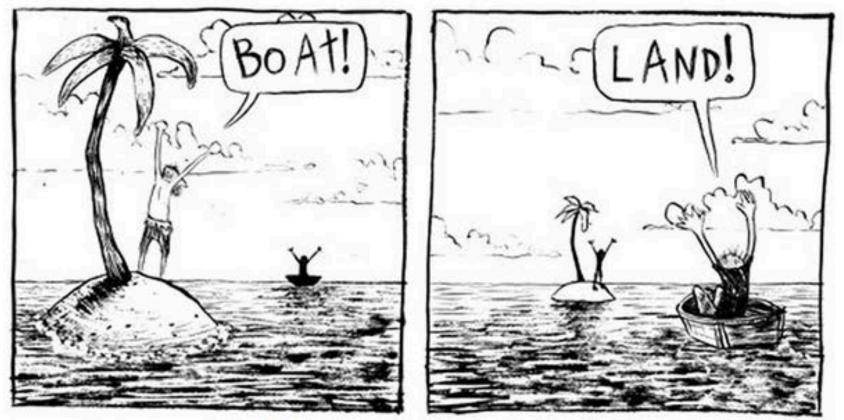
#### Risk = f(Hazard, Performance, Consequences)

# The measure of the probability and severity of undesirable consequences





# A DIFFERENCE IN PERSPECTIVES



# Perspective...





#### USACE AND FEMA

• What do USACE and FEMA care about?









#### GOALS FOR LEVEE SAFETY

- Develop increased understanding of benefits and risks of levee systems
- We want people to understand their flood risk. Understanding risk helps people make more transparent, well-informed decisions. We will focus on identifying and communicating flood risk.





#### SPONSORS AND STAKEHOLDERS

• What is your most important interest in flood risk management?







# In one word, what is the most important consideration for flood risk management?

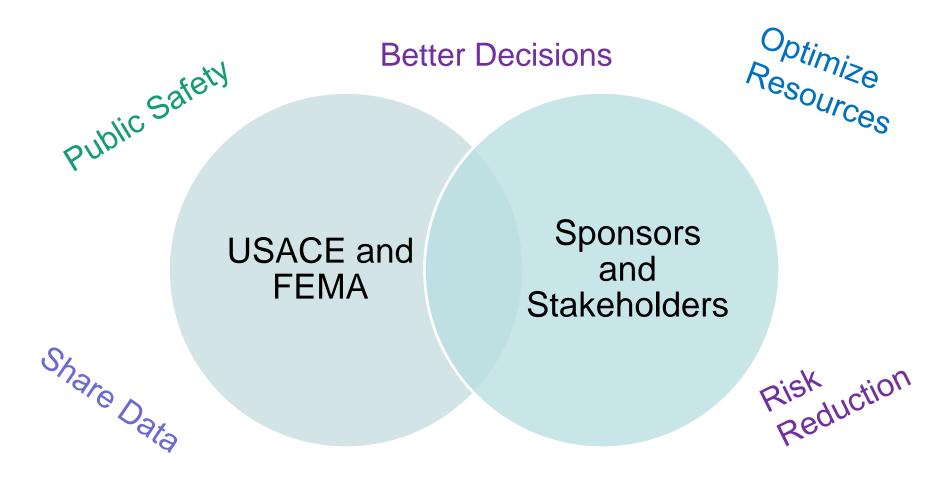


Start the presentation to see live content. Still no live content? Install the app or get help at PollEv.com/app





#### WHAT DO WE HAVE IN COMMON?



#### **Risk Informed Decision Making**





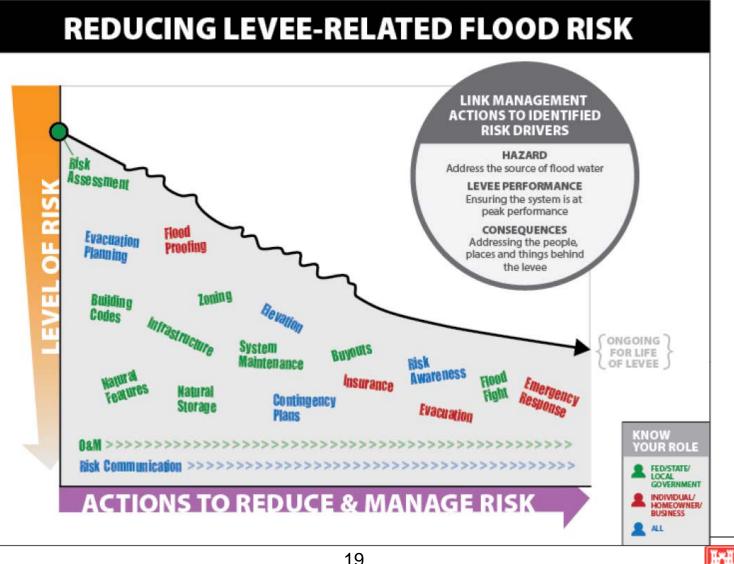
# ENABLING GOOD OUTCOMES







#### **REDUCING RISK: IT'S NOT JUST BUILDING BIGGER LEVEES**





## **RISK MANAGEMENT MENUS**





# DISCUSSION

What can USACE and FEMA do to help you reduce and manage risk?



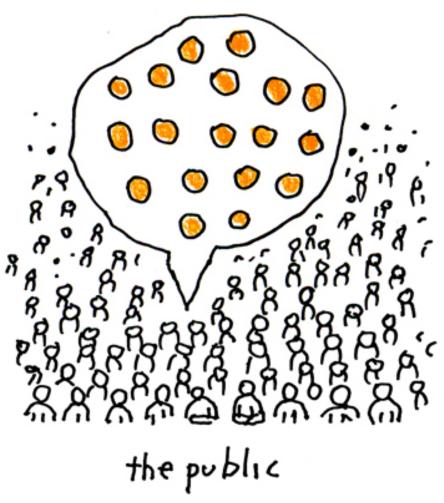


# UNDERSTANDING AND COMMUNICATING RISK

# UNDERSTANDING RISK



scientists

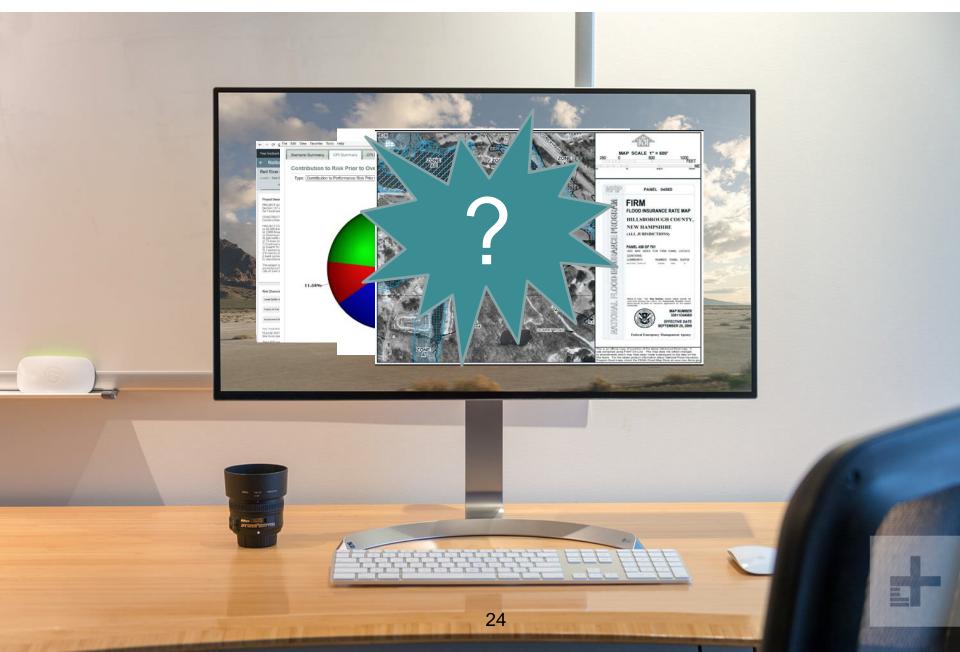


Source: https://www.americanscientist.org/blog/from-the-staff/8-myths-about-public-understanding-of-science





#### DATA WE COLLECT



# **COMMUNICATING RISK**

USACE and FEMA have been working on using "good" Risk Communication techniques that do not simply rely on numbers and data.

#### NUMBERS ARE GREAT, BUT...

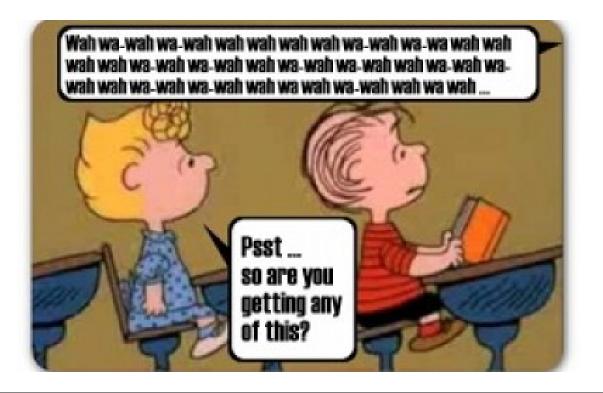






# TRANSLATING TECHNICAL INFORMATION

- Focus on essential details
- Reduce use of acronyms
- Include primarily concrete numbers



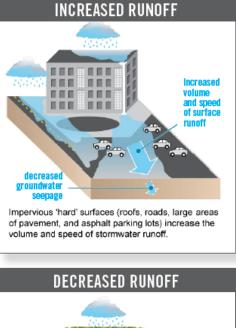




# PAINTING A PICTURE

#### ENHANCED MANAGEMENT OF URBAN STORMWATER!

Reduce your community's vulnerability to flooding: 1. minimize your community's stormwater contributions and 2. work with upstream communities to reduce their stormwater contributions, which the river will bring your way. Most municipalities are already engaged in stormwater reduction under Clean Water Act programs, and EPA has many resources (both technical assistance and funding) to maximize those efforts.



decreased volume and speed surface runoff

Pervious 'soft' surfaces (green roofs, rain gardens, grass paver parking lots, and infiltration trenches) decrease volume and speed of stormwater runoff.

#### **DESIGNED OVERTOPPING**

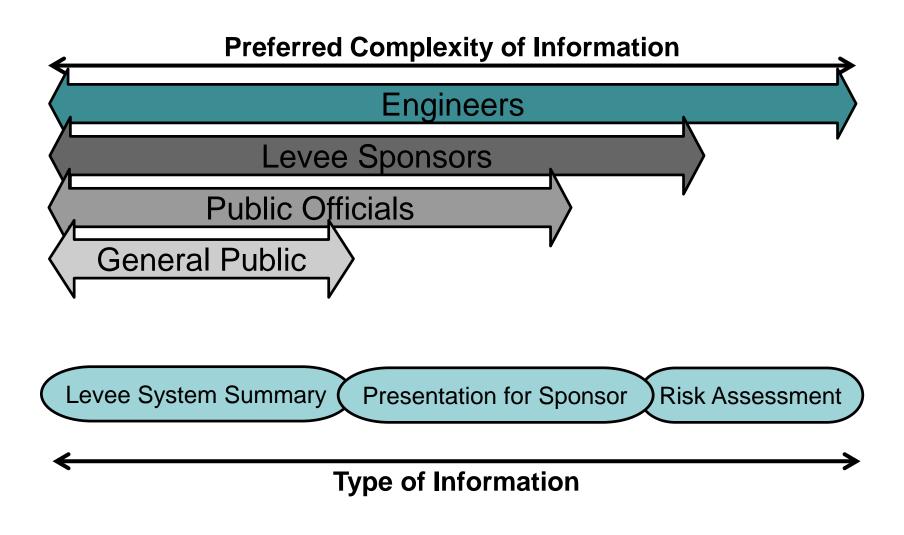
Making a low, armored spot to intentionally direct water during an extraordinarily high water event.







# SCALING INFORMATION BY AUDIENCE







## **TELLING THE STORY**







# DISCUSSION

 In your communities, what are some examples of risk communication? How is information about levees provided or made available?

What information is helpful when you are communicating risk? Any particular data and/or messages?

What are the challenges?







# **KEY CHANGES TO EXPECT**

# DIFFERENT ROLES, COMMON GOALS





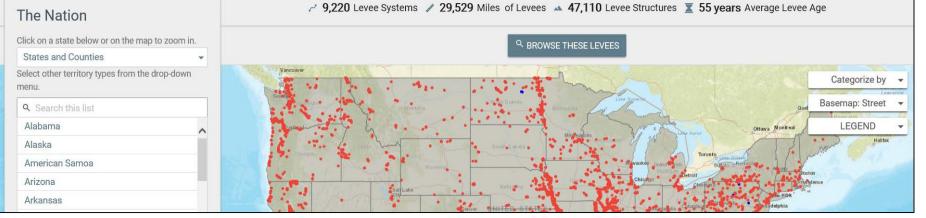




# NATIONAL LEVEE DATABASE



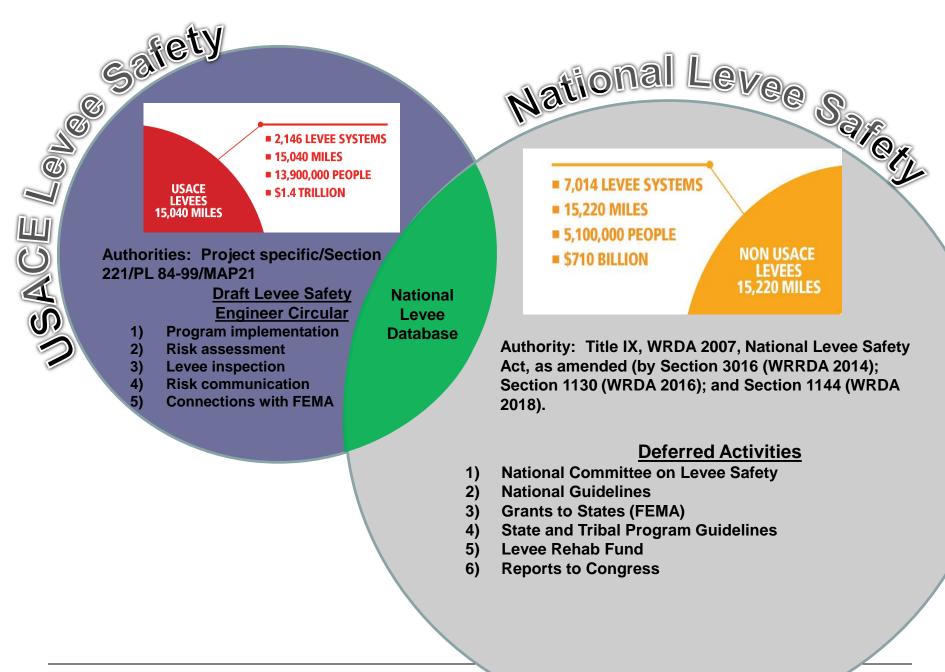
#### Levees of The Nation .



https://levees.sec.usace.army.mil/



#### BUILDING STRONG



BUILDING STRONG



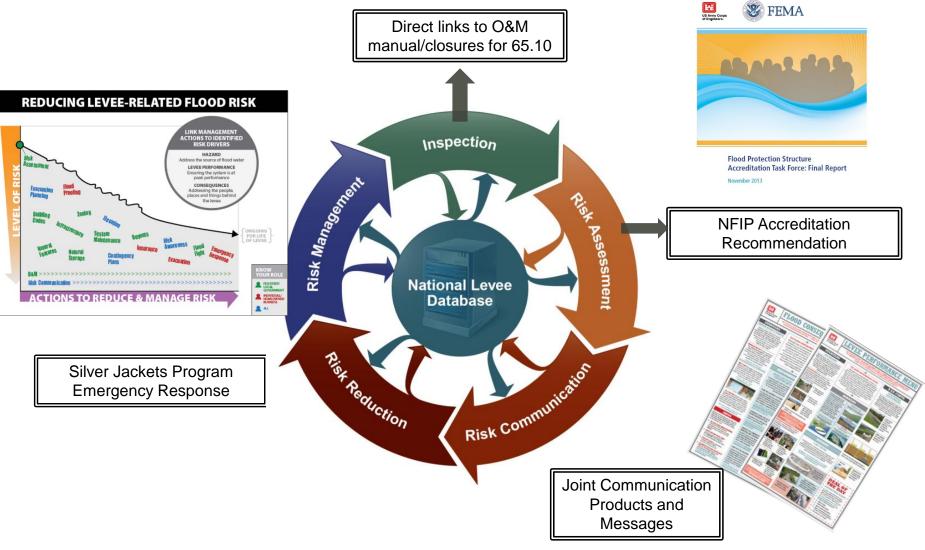
# NEAR TERM - USACE

- Transparent decision-making.
- Less focus on structure, more focus on risk.
- Risk-informed recommendations.
- Streamline process and delivery of information.
- Update Inspection procedures, tools, frequency and ratings.
- More judgment in inspection ratings.
- Ongoing engagement with levee sponsors and FEMA.





# **USACE - FEMA Direct Links**





# LONGER TERM - FEMA

- Help the nation better understand flood risk.
- Shift from the current binary depiction of flood hazards to a more comprehensive representation of flood risk.
- Partner with USACE and leverage their expertise with flood risk assessments for levee systems.
- Levee accreditation (44 CFR 65.10) does not:
  - Communicate residual risk behind levee systems.
  - Identify areas of inundation due to system failure.
  - Help communities manage risk.







# DISCUSSION

How does levee accreditation impact a community?

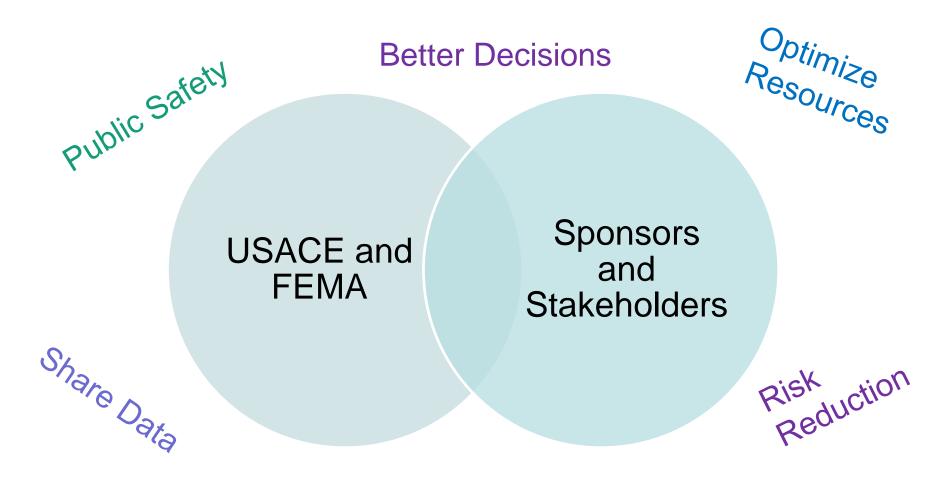
How can we move the conversation beyond levee accreditation?

What other information is helpful to inform people about their flood risk?





#### WHAT DO WE HAVE IN COMMON?



### **Risk Informed Decision Making**

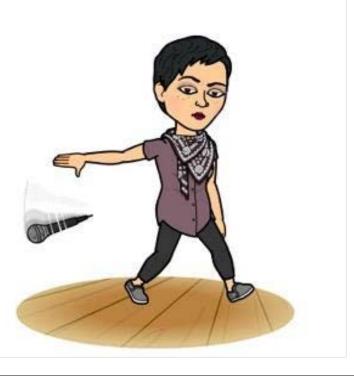






# THANK YOU!

#### Tammy Conforti, P.E., CFM. HQUSACE



#### Suzanne Vermeer, P.E., CFM, FEMA HQ





