

ASFPM Conference 2019

SCORE CAVs- A New Strategy on Building Regional & Statewide Flood Resiliency

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THE FLORIDA DIVISION OF EMERGENCY MANAGEMENT

The Catch-22 with Traditional Community Assistance Visits (CAVs)

Community Assistance Visits
(CAVs) = redundant, time
consuming and inefficient

Traditional approach leads to
unclosed CAVs and occasionally
strained relationships

Not many communities may be
visited through a traditional
CAV per year (20-25)

SCORE:

Florida's State Coordinating Office
Regional Engagement

- Increase State opportunities to interact with more local FPAs
- Present common messaging and hear about regional issues from communities
- Encourage interaction among community FPAs
- Share ideas, develop solutions and strategies on floodplain management
- Identify common NFIP issues to raise with State, Region, HQ, and ISO for CRS
- Help SFMO identify statewide needs to address programmatically



Implementation

- Proposed to conduct CAVs on all communities in Florida (467) in three years
- Eight Regionally-based meetings
 - Three sections of the State (North, Central, South)
 - Provide Training & CECs as incentives

A PLAT
EXHIBITING THE STATE OF THE SURVEYS
IN THE
STATE OF FLORIDA
WITH REFERENCES

Scale 18 miles to 1 inch

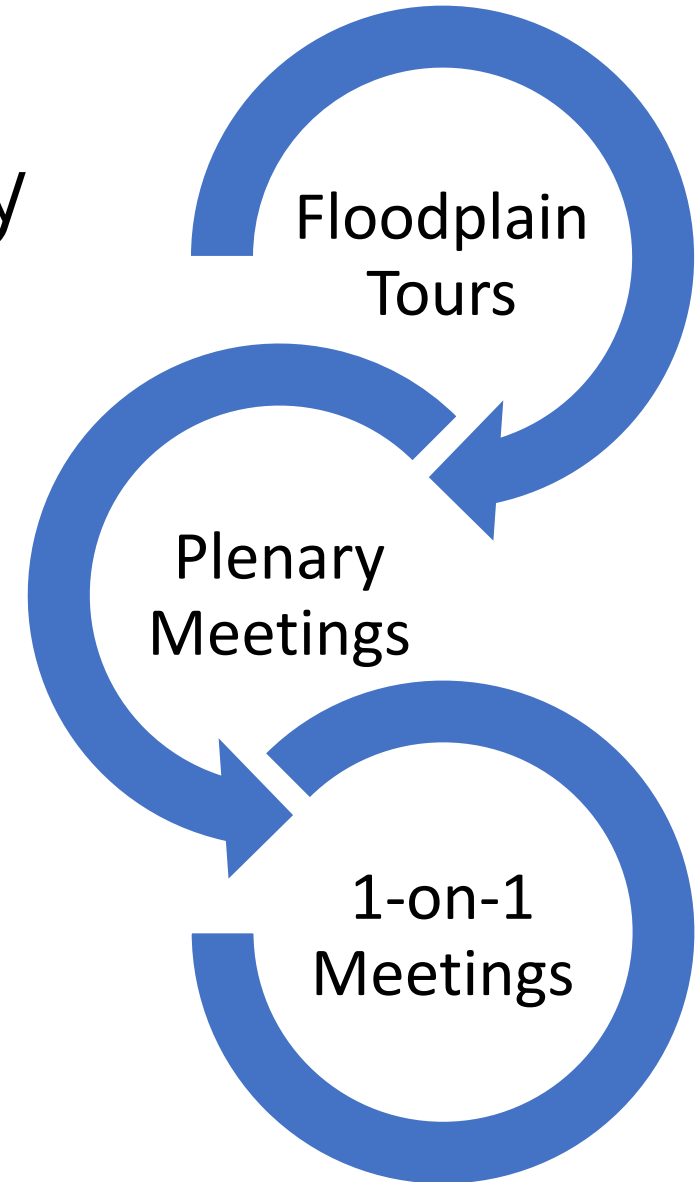
Surveyor General's Office

LOGISTICS:

Three-tiered process to efficiently interact with communities and verify compliance

Floodplain tours, Plenary Meetings, Concurrent one-on-one meetings

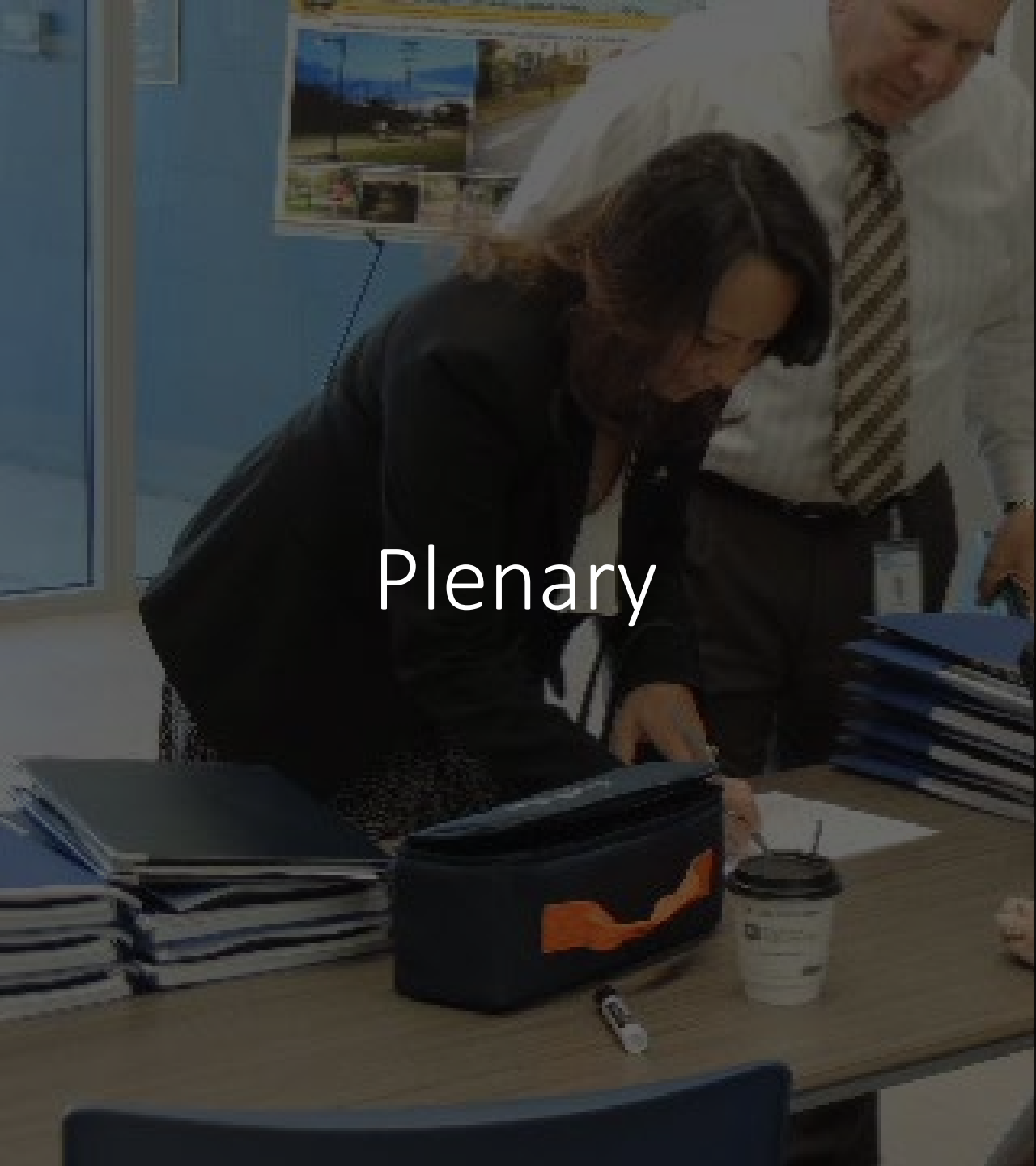
1. One Plenary Engagement Meeting for 16 to 25 communities.
2. One CAV Report reflecting Plenary discussion, but each community may have specific issues in community-specific sections.
3. Communities address compliance matters unique to them.





Compliance Field Tours

- Identify communities where Regional meetings and community floodplain assessments will be held
- Three teams of two people conduct assessments in communities' floodplains to examine: new construction, non-compliant properties, non-conforming properties, substantially damaged properties, properties identified as repetitive loss, and mitigated properties
- Compile property address sheets and digital photos of observed potential compliance issues to discuss with individual communities following the plenary sessions at Regional Meetings



Plenary



- Brings education component to CAV Visit that builds common body of knowledge throughout the State
- Reinforces consistent compliance strategies
- Share ideas and solve common problems as a group
- Provides opportunity to discuss important Post-Disaster responsibilities of Floodplain Administrators

Plenary Meetings Cover the Following Topics:

Flood Ordinances

Flood Provisions in
Florida Building Code

Flood Map Update
Process, and Needs for
Outreach

Permitting &
Development (including
SI/SD, Historic
Structures, ESA)

Recent Hurricane
Damage and Mitigation
Assessment Team Work

Violations &
Enforcement

Post-Disaster Floodplain
Management Roles &
Responsibilities

Mitigation Strategies

NFIP Insurance, Risk
Rating 2.0 Development

Community Rating
System

Plenary Evaluation

POST-DISASTER TOOLKIT FOR FLOODPLAIN MANAGEMENT

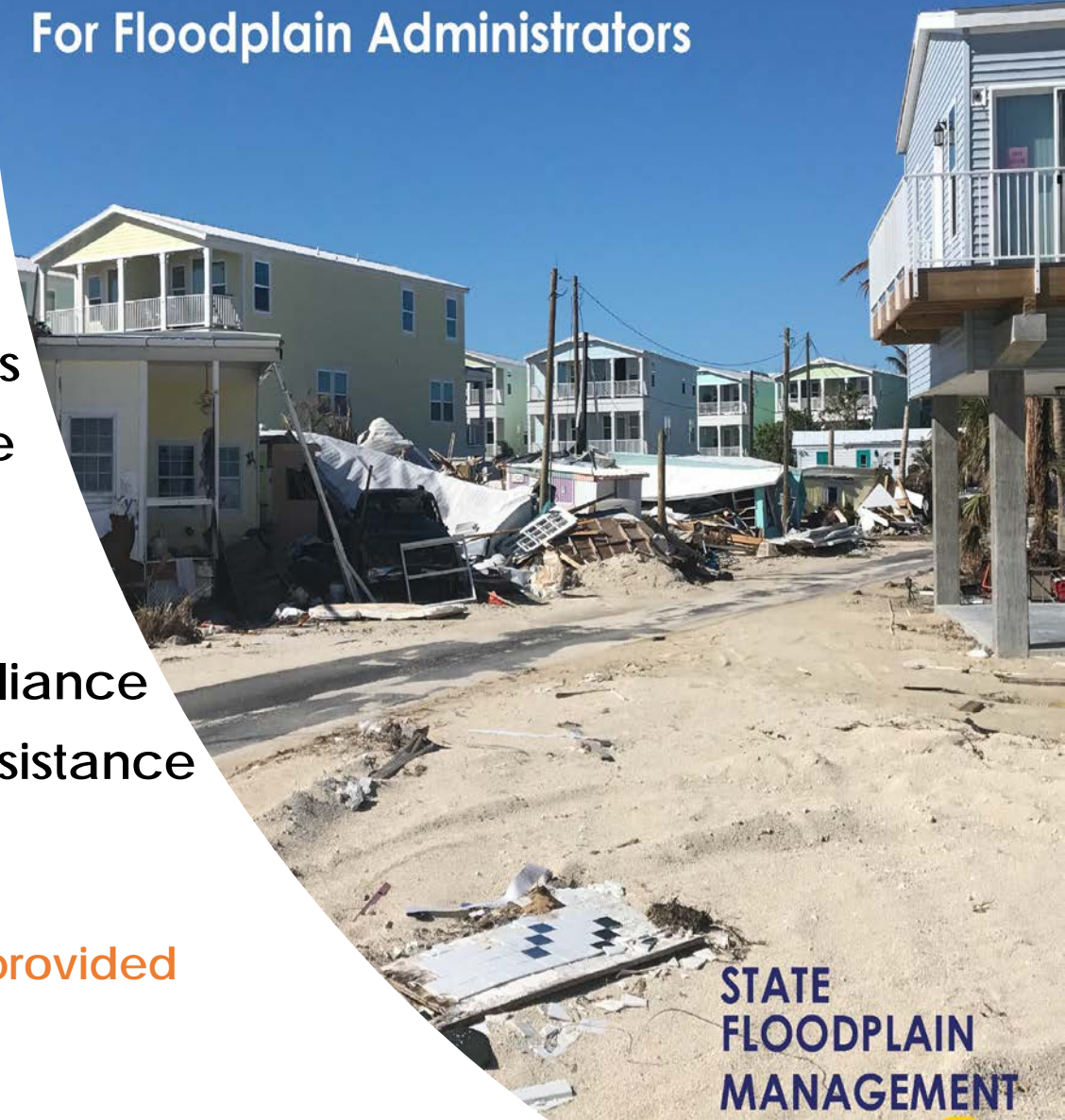
FLORIDA POST-DISASTER TOOLKIT For Floodplain Administrators

Six Action Items:

- 1) Plan ahead to communicate to elected officials
- 2) Assess post-disaster needs & request assistance
- 3) Document high water marks
- 4) Make substantial damage determinations
- 5) Understand NFIP Claims Process, Cost of Compliance
- 6) Identify post-disaster and mitigation funding assistance



Please refer to the *Florida P-D Toolkit for FPAs* provided to you



STATE
FLOODPLAIN
MANAGEMENT



One-on-One Meetings

- Conduct 90-minute “one-on-one” compliance meetings with each community to discuss compliance issues observed by SFMO teams who conducted field assessments of development prior to the Regional CAV meetings
- Prepare individual reports for all communities participating in the Regional meetings that summarizes the plenary sessions and identifies the community-specific compliance issues that must be resolved

Pilot Program

Challenges & Adjustments

Challenges

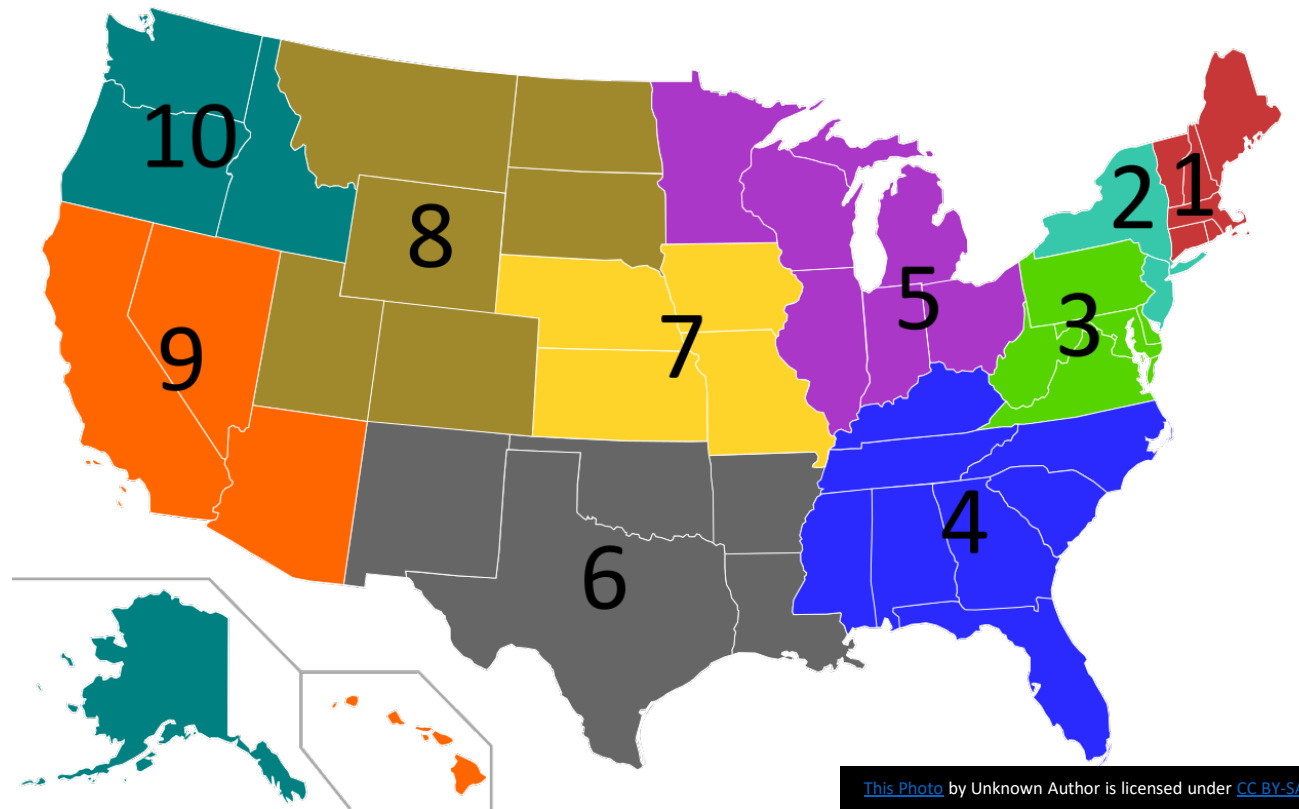
- Scheduling conflicts for both Floodplain Staff and Communities
- Holidays & Holiday weekends
- HURRICANES!
- Training new staff members

ADJUSTMENTS

- Dealing with No Show Communities
- How long does this really take?

What Could This Mean for Other States?

- Program could be scaled for large or small states
- Process has already been approved for CAP-SSSE funding by FEMA (in Florida)
- Easy program to adopt as a 'CAV Replacement' strategy
- Florida will prepare SCORE CAV Pilot Program summary report.



Potential for Future Interest

